

## PRODUCT WARRANTY

**GENERAL WARRANTY.** PCTEL, Inc. ("PCTEL") warrants that the PCTEL antenna products furnished herewith shall be free from defects in material and workmanship for a period of two (2) years from the date of shipment by PCTEL under normal use and operation; provided, however, that (a) MPRC and MPRD parabolic reflector antennas, Bluewave series antennas, and PCTEL bulk cable products are similarly warranted for five (5) years from the date of shipment by PCTEL; (b) PCTEL enclosure and coaxial cable assembly products are similarly warranted for one (1) year from the date of shipment by PCTEL; and (c) PCTEL data line surge and PCT series coaxial surge products are similarly warranted for ten (10) years from the date of shipment by PCTEL. PCTEL's sole and exclusive obligation under the foregoing warranty shall be, at its option, to repair or replace any defective product that fails during the warranty period. The expense of removal and reinstallation of any item is not included in this warranty. THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ANY WARRANTIES ARISING FROM A COURSE OF DEALING, USAGE OR TRADE PRACTICE WITH RESPECT TO THE PRODUCTS. Repair or replacement in the manner provided herein shall be the sole and exclusive remedy of the buyer for breach of warranty and shall constitute fulfillment of all liabilities of PCTEL with respect to the quality and performance of the product.

**EXCEPTIONS.** PCTEL DOES NOT WARRANT THAT THE OPERATION OF THE PRODUCTS IS ERROR-FREE OR THAT OPERATION WILL BE UNINTERRUPTED. IN NO EVENT SHALL PCTEL BE LIABLE FOR: (i) ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES TO THE BUYER OR ANY THIRD PARTY ARISING OUT OF THESE TERMS AND CONDITIONS OR ANY DEFECTIVE PRODUCT WHETHER THE DEFECT IS WARRANTED AGAINST OR NOT, WHETHER THE CLAIM IS BASED UPON CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE, (ii) ANY AMOUNT EXCEEDING THE PURCHASE PRICE OF THE PRODUCT, (iii) SYSTEM PERFORMANCE, INCLUDING COVERAGE, (iv) THE BUYER'S SELECTION OF PRODUCTS FOR THE BUYER'S APPLICATION, AND/OR (iv) FAILURE OF PRODUCTS TO MEET GOVERNMENT OR REGULATORY REQUIREMENTS. The foregoing general warranty shall apply only if: (a) the product has been properly installed and used at all times in accordance, in all material respects, with the applicable product documentation; (b) no modification, alteration or addition has been made to the product by persons other than PCTEL or PCTEL's authorized representatives or otherwise approved by PCTEL in writing; and (c) the product has not been subjected to abuse, misuse, neglect or unusual physical, electrical or electromagnetic stress, or some other type of accident.

**WARRANTY PROCEDURES:** In the event of a warranty claim, the buyer must contact PCTEL to arrange for product return. No product will be accepted for replacement or repair without first obtaining a Return Material Authorization (RMA) number from PCTEL Customer Service by telephone to 630.372.6800 or by email to [antenna.techsupport@pctel.com](mailto:antenna.techsupport@pctel.com). PCTEL reserves the right to inspect all defective products. Products returned without an RMA number will not be processed and will be returned to the buyer freight collect. The warranty period of any repaired or replaced product shall not extend beyond its original term.

Equipment to be repaired or replaced under warranty is to be returned, freight prepaid, to the following address with the assigned RMA number displayed on the box:

**PCTEL, Inc.**  
Attention: RMA Coordinator  
471 Brighton Drive  
Bloomington, Illinois 60108 U.S.A.



**471 Brighton Drive  
Bloomington, IL 60108**



**Glass Mount GPS & GNSS Antenna  
Installation Instructions**

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*MIS-AGPS-GM*

# INSTALLATION INSTRUCTIONS

## **STEP 1:**

Determine the installation location of the antenna on the windshield or the rear window. Make sure that the mounting glass surface is clean and free of debris and any imbedded obstructions such as antenna wires, defroster wires, heavy tinting, etc.

## **NOTES:**

- The recommended location is behind the rearview mirror, above the mounting foot on the windshield.
- Do not mount the antenna to the dashboard or the rear deck as the antenna may obstruct the view of the vehicle driver.
- For optimum performance, mount the antenna to the inside surface of the vehicle's glass.

## **STEP 2:**

Test fit the antenna on the selected area prior to removing the release liner from the tape on the antenna's mounting surface.

## **STEP 3:**

Remove the release liner and carefully position the antenna above the selected mounting area.

## **STEP 4:**

Place the antenna on the mounting surface and apply even pressure to allow the foam tape to conform to the windshield curvature. 50% of the bond strength is achieved after 20 minutes. Avoid contact with the antenna for a minimum of 20 minutes after initial installation. Full bond strength of the adhesive tape is realized after 72 hours.

## ***CAUTION***

The adhesive tape is very strong and will bond instantly on the mounting surface. Once the antenna is placed on the surface, it cannot be moved.



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